

TERMS OF PAYMENT, DELIVERY OF SERVICES AND GOODS AND RETURNS

Terms and definitions:

Agreement - an agreement concluded by the Seller with the Buyer (client) by means of remote communication (orally by accepting a public offer - user agreement).

Online store - an online store located on the website owned by the Seller and having the address on the Internet <https://politmine.net>, which presents the Goods and Services offered for sale and provision, terms of payment, delivery, return of these Goods.

Buyer (client) - an individual who purchases, orders, uses or intends to purchase a product or service not directly related to business activities. Such an individual must have the necessary legal capacity and the necessary authority to conclude contracts for the purchase and order of the Goods.

GENERAL RULES FOR USING THE SERVICE

By ordering (expressing a desire to pay for) the Goods through the online store, the Buyer confirms his full and unconditional agreement with all the terms and conditions posted on this site.

The online store may only be used by persons over the age of 18. The Buyer must have the necessary legal capacity and the necessary authority to enter into an agreement through the website.

Any person under the age of 18 may use the online store only with the consent of their parents or guardians.

The Buyer agrees to these Rules by performing the following mandatory actions:

The purchase of goods and services is the result of the exclusive will of the buyer;

The Buyer is aware that when purchasing goods and services on the page for entering bank card details, the following must be entered: bank card number, cardholder name, card expiration date, three-digit security code (CVV2 for Visa, CVC2 for MasterCard);

The Buyer is aware that when paying for the order with a bank card, payment processing (including entering the card number) takes place on a secure page of the system that has passed international certification and does not belong to the Website Owner. When working with card data, the information security standard developed by the international payment systems Visa and MasterCard-Payment Card Industry Data Security Standard (PCI DSS) is applied, which ensures the secure processing of the Holder's bank card details.

The prices indicated on the website of the Online Store are in EUR.

Due to the specifics of the services provided by the Service, delivery is not provided.

The price of the Goods indicated on the website at the time of ordering includes all tax calculations and is the final price binding on both the Buyer and the Seller. The Seller may change

the price of the Goods unilaterally until the order is placed. After placing the order, the price may not change, regardless of any price adjustments and any special offers or discount sales.

The Website Owner reserves the right to unilaterally change the prices of the Goods available on the Online Store website, to start selling new Goods, to offer and cancel special offers on the Online Store website or to change them.

Please note! The Online Store never sends the Buyer a message that the payment account has changed and that a transfer to the Seller's account is required. If the Buyer receives an email of such content, it is not necessary to respond to it or make any payments.

The services provided in accordance with the terms of the public offer on the Website are provided throughout the territory of any country, except for countries in respect of which the implementation of transactions is prohibited by the current legislation of Ukraine at the time of the transaction.

PRODUCT TURNOVER

If the product or service does not meet your expectations, you can return it within 14 days from the date of sale.

You can return the goods to our online store, following the specified procedure:

- Contact the Website Owner using the contact details that are current at the time of such request (available on the main page of the Website).
- Justify the need for a refund for the purchased goods.
- Provide your IBAN account number and wait for the refund to be credited.

The IBAN account number is an international account number that can be found in your card details. It starts with UA and is followed by 27 characters. When filling out the online refund form, you must indicate the IBAN account number of an individual (funds cannot be refunded to the account number of a legal entity or individual entrepreneur).

When providing a justification for the need to refund the purchased goods, it should be borne in mind that the consumer must provide a reasoned request with specifically identified reasons. Such reasons may include: poor quality of the goods, facts of misleading the consumer and/or failure to provide the goods for which the funds were paid, fiscally collected and received by the Owner (administrator) of the Website.

It cannot serve as a justification for a refund:

- consumer's mistake when entering data, except for cases of an error in one character of the game name (nickname);
- Dissatisfaction with the quality characteristics of the product, unless such quality characteristics do not correspond to the description provided on the Website;

- inattentiveness of the consumer when choosing the product, game mode, and any other data, the choice of which is exhaustively provided by the Website, unless the product does not correspond to its description;
 - failure to use the goods within the period for which they were purchased, if the goods are fixed-term (purchased for a specific period of time);
 - reasons given by the consumer in case of his/her blocking on the game server. If the consumer is blocked on the game server, a refund is possible only if the purchase of goods and fiscalisation of payment are made after the fact of blocking;
- Accidental failure to disable the auto-payment function is not a ground for a refund.

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